



**LIVING IN AUSTRALIA
Information for ELICOS Students**

**Intellect English Pty Ltd
trading as
Intellect English**

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WELCOME

Welcome to Intellect English (Intellect), an educational provider specialising in ELICOS programs and located in Coburg, Victoria, Australia. We are committed to providing quality English teaching, enabling students to advance their career by attaining their educational goals.

Senior Management and Academic and Support Staff of Intellect has wide ranging expertise from teaching ELICOS, Business and Finance Management to Academic integrity. Our Academic and support staff are highly qualified and have extensive experience in their respective fields. We are here to support our students throughout their education programs and to ensure that they have an enjoyable learning experience.

This booklet was put together to help you adjust to this new and exciting stage in your life. Studying away from home in a foreign country is a big step and you are very brave to leave your familiar surroundings and embark on this wonderful adventure.

You will find lot of useful information in this booklet which you can refer to anytime during your first week or even months in Australia. We wish you all the best and hope you enjoy your time with us at Intellect.

TIPS ON LIVING AWAY FROM HOME

- Feeling homesick is normal. If you are concerned or lonely, speak with the Student Support Officer.
- Learn about Australian culture
- Familiarise yourself with Melbourne
- Learn where the major places are (shopping, health care etc.)
- Know what to do in an emergency
- Build a support network and make friends
- Stay safe (don't take dangerous risks)
- Be patient and tolerant
- Have a balanced life (study, work, leisure time...)
- Discuss your worries with others
- Practice positive thinking, be optimistic
- Speak English to improve your academic, work and personal life
- Learn how to manage your finances (budget well)
- Don't be embarrassed to ask for help
- Respect college rules
- Have a sense of humour

SUPPORT FOR INTERNATIONAL STUDENTS

Intellect has a Student Contact Officer available if you have personal problems or problems with school or anything else that may be causing you concern. Contact details for all Intellect staff will be given to students at induction on the day of commencement.

Intellect cares about our students and seeks to ensure your stay with us is not only academically rewarding, but also that it is an enjoyable one.

Intellect English

If you need to see a student support officer, please don't hesitate to call and make an appointment with Student Support Officer

Phone: + 61 3 8383 9627

Email: info@Intellectenglish.com.au

Alternatively, CEO – Dilpreet Jaswal is available 24 hrs during emergency situation.

Phone: 0419 332 787

CLIMATE

Melbourne enjoys a temperate climate with four distinct seasons in the year - spring, summer, winter and autumn. Below is a guide to the average daily temperatures:

Spring	September - November	12 - 22 degrees
Summer	December to February	28 - 32 degrees
Autumn	March to May	12 - 20 degrees
Winter	June to August	10 - 15 degrees

Melbourne does not have a specific wet season - it can rain at any time of the year. Sports and other outdoor activities are possible at all times of the year.

LANGUAGE

Although English is the official language, a host of other languages are spoken in Australia. As one of the most culturally diverse countries in the world, many Australians are naturally fluent in other languages. More than 2.4 million Australians speak a language other than English at home. Within the education and training system, about 15 per cent of those of working age studying for an educational qualification have English as a second language. More than 800,000 Australians speak a European Union language, apart from English, in the home. Another 800,000 Australians speak an Asian language in the home.

In Australia not only is there the opportunity to improve your English through specialist study in an English-speaking environment, but all sectors of Australian education and training provide tuition in many other languages as well.

English, as it is spoken in Australia, is very easily understood by nearly all people from other English-speaking nations. While there are some minor differences in accent between the cities and country areas, the difference is much less than you will find in America, Britain and Canada where French is also spoken. As you improve your English in Australia you will learn some of our slang, and have much fun explaining the meanings to your friends and relatives at home.

MULTICULTURALISM

More than 100 ethnic groups are represented in Australia, making Australia one of the most culturally diverse countries in the world. Australia's dynamic multiculturalism can be attributed to its unique combination of Indigenous cultures, early European settlement and immigration from all parts of the world.

Australians value the wealth of cultural diversity and social sophistication that international students bring to our campuses and our communities. We take great care in looking after international students and helping them to adjust to the Australian way of life. International students also gain great benefits from their education in Australia and make lifelong

friendships.

CURRENCY, BANKS AND HOURS

Australian currency is the only legal tender in Australia. When you first arrive, money from other countries can be changed at the exchange facilities located at international airports, banks and major hotels. Traveller's cheques are easier to use if already in Australian dollars, however, banks will cash traveller's cheques in virtually any currency. Major hotels and some shops, depending on individual store policy, will also cash traveller's cheques.

Australia uses a dollars and cents system of decimal currency with 100 cents in a dollar. The bank notes in use are \$5, \$10, \$20, \$50 and \$100. Coins used are the silver coloured 5 cent, 10 cent, 20 cent and 50 cent and the gold coloured \$1 and \$2 coins.

It is a good idea to set up an Australian bank account. You will need to provide your visa and evidence of residency. Banking services in Australia are extremely competitive. Over 20 local and numerous international banking groups are represented in Australia.

All major banks have a branch in cities and regional centres. Most shopping centres have Automatic Teller Machines (ATM) facilities. These machines can be used for deposits and, in many instances, withdrawals 24 hours a day.

Many department stores, supermarkets and specialist shops have electronic transfer terminals (EFTPOS) where cash withdrawals can also be made in addition to purchasing goods.

Normal Bank Trading Hours

9.30 am – 4.00 pm Monday to Thursday

9.30 am – 5.00 pm Friday

Some banks are open Saturday mornings

Some of the Banks operating in Victoria:

- | | |
|---------------------------|-----------------------|
| • ANZ Bank | • Bank of China |
| • Bank of Melbourne | • Bendigo Bank |
| • CitiBank | • Colonial State Bank |
| • Commonwealth Bank | • Hong Kong Bank |
| • National Australia Bank | • St George Bank |
| • Westpac | |

When you open your bank account the bank will ask you for your Tax File Number.

HEALTH CARE

Australia has a very good health care system. All Australians pay a Medicare levy (additional tax) to fund the public health system and ensure everyone gets access to public system doctors, hospitals and other health care services. People who pay extra into a private health insurance fund receive certain privileges when they use private health care services. As well as the usual services available in just about any Australian suburb or town, most Australian institutions also provide special health care services and advice for students.

International students studying in Australia are required to have Overseas Student Health Cover (OSHC) for the duration of their student visa, which will be arranged for students on their behalf by Intellect prior to arrival in Australia.

ELECTRICITY

The electrical current in Australia is 240/250 volts AC, 50 cycles. The Australian three-pin plug is extremely safe. Adaptors are usually required for most foreign appliances. A transformer may be required if you bring an appliance from overseas that operates on a different voltage.

ACCOMMODATION

Please take the time to find a suitable place to live while you stay in Melbourne. Intellect can offer you assistance to find suitable accommodation (fees may apply). Your options include: student apartments, *shared accommodation, home-stay accommodation.

*Most rental agreements are for a minimum of 6 months and are based on a lease agreement signed by the tenant (you) and the owner of the property.

Weekly rent can range anywhere between \$80-\$350 depending on the location and type of property and living arrangements.

For tenants rights and information contact TENANTS UNION OF VICTORIA,
55 Johnston Street, Fitzroy, and Telephone: 9416 2577

Website: www.tuv.org.au.

To search for long-term accommodation try the following sites:

Student Housing Australia:

www.s-h-a.com.au

Telephone: 1300 742 000

Rental Properties:

<http://131.170.43.250:1080/listinter.html>

Rental and properties for sale:

www.RealEstate.com.au

www.Domain.com.au

Share Accommodation:

www.easyroommate.com

www.share-accommodation.net

www.melbourne.gumtree.com.au

www.flatmatesfinders.com.au (click on Melbourne)

www.melbourneexchange.com.au (click on Property)

www.yourestate.com.au (click on Flat mates Australia then click Share Accommodation Melbourne)

www.realestate.com.au (click on Share)

www.domain.com.au (click on Share)

Also check the property search in both local and state-wide newspapers each week.

Home-stay:

www.homestay-australia.com/

Short-term accommodation:

Try the following student accommodation sites located in or close to the city of Melbourne:

Home@Flinders
Le Student 8 Melbourne
Kingstree Backpackers*
Unilodge
Miami Hotel Melbourne
The Greenhouse Backpacker*

For an extensive list of hostels* (a cheaper option for short stays) or for further assistance with accommodation contact Student Support Services at Intellect.

COST OF LIVING

When calculating your budget, you must include the following:

1. Course fees
2. Overseas Student Health Cover (OSHC)
3. Accommodation costs
4. Living Expenses (ie. Food, gas, electricity, telephone, transport, school supplies)
5. Entertainment/Recreation
6. Airfares
7. Emergency expenses

NB: It is very important to remember; DO NOT rely on your part-time job to cover your course fees and all the above living expenses.

If you need help with budgeting contact Student Support Services at Intellect.

Knowing the average living costs in Australia is an important part of your financial preparation. For your reference, here are some of the costs associated with living and studying in Australia. (All costs are in Australian dollars.)

Accommodation

- **Hostels and Guesthouses** - \$80 to \$135 per week
- **Shared Rental** - \$70 to \$250 per week
- **On campus** - \$80 to \$250 per week
- **Homestay** - \$110 to \$270 per week
- **Rental** - \$100 to \$400 per week
- **Boarding schools** - \$10,000 to \$20,000 a year

Other living expenses

- **Groceries and eating out** - \$80 to \$200 per week
- **Gas, electricity** - \$60 to \$100 per week
- **Phone and Internet** - \$20 to \$50 per week
- **Public transport** - \$10 to \$50 per week
- **Car (after purchase)** - \$150 to \$250 per week
- **Entertainment** - \$50 to \$100 per week

The Department of Home Affairs has financial requirements you must meet in order to receive a student visa. Below is a guide on the requirements you must meet to study in Australia:

- student/guardian – AUD20,290
- partner/spouse – AUD7,100
- child – AUD3,040

Tuition fees are not included. Gas and electricity costs are higher in winter because heating is necessary.

If you need further individual help visit Student Support Services at Intellect or visit Study in Australia website at <http://www.studyinaustralia.gov.au/global/live-in-australia/living-costs>

PUBLIC TRANSPORT

Victoria's public transport system is unique among Australian states. Not only does it offer a statewide train and bus network, but in Melbourne a tram and light rail system operates as well. For information about public transport in Melbourne and Victoria visit the Public Transport Victoria website: www.ptv.gov.au or call 1800 800 007. Up to date information is available via the website, call centre or mobile phone apps. Public transport information is available in different languages (*more information regarding this can be found on the ptv website*).

myki pass and myki money

myki is a reusable smart card that can store either a [myki pass](#) (travel days) or [myki money](#) (dollar value) and these are used to pay for your journey. When your myki money balance gets low or when your pass runs out, you just top up your card to keep travelling.

You can buy a myki card:

- online at myki.com.au
- by calling 1800 800 007
- from a myki machine (full fare myki only) at all metropolitan train stations and selected accessible tram stops and bus interchanges*
- the ticket window at Premium Stations
- 7-Eleven stores
- selected retailers where you see the myki sign
- [PTV Hub myki Centre](#)
- [PTV Hub](#) at Southern cross station and 750 Collins street, Docklands

*To find a machine near you, use the locator tool at myki.com.au. Myki money and myki pass can be instantly topped up at myki machines or at:

- online at myki.com.au (link opens in a new window)
- by calling 1800 800 007
- [PTV Hub](#) at Southern cross station and 750 Collins street, Docklands
- **Note: International students are not entitled to concessions fares and will be fined if not carrying a valid ticket.**

Trams

There are 29 tram routes that take commuters from the city to various parts of Melbourne.

The City Circle Tram is a free tourist city tram circling Melbourne Central Business District (CBD), leaving from a central stop every 10 minutes. The complete journey takes about 30 minutes. For more information, read the "City Circle Tram" brochure by Public Transport Victoria. There is also a free tram zone within the Melbourne CBD.

Trains

Melbourne's main train station is Flinders Street Station, located on the corner of Flinders and Swanston Street in the city. The City has an underground rail link, known as the 'City Loop' that circulates around the CBD. The City Loop stations are Flinders Street, Southern Cross, Flagstaff, Melbourne Central and Parliament. Not all trains travel via the City Loop.

The redeveloped Southern Cross Station on Spencer Street is the connecting station between Melbourne and Regional Victorian train. V/Line provides rail services to Geelong in the Southwest, Ballarat in the west, Bendigo, Swan Hill and Echuca in the north, Seymour and Wodonga in the northeast and Traralgon and Sale in the east.

Buses and Coaches

There are over 300 public and private bus routes across Melbourne servicing cross-suburban travel, CBD trips for commuters, connections to train stations, major shopping centres, and leisure and sporting venues. V/Line Coach provides a bus network linking most cities and towns for the remainder of regional Victoria.

Taxis

In Melbourne there are many taxi companies to choose from. You can hail a taxi in the street if the taxi sign on its roof is illuminated; however small orange lights indicate the taxi is not for hire. Or you can make a telephone booking for a taxi to ensure service when you need it. Taxi cabs are also available throughout regional Victoria.

The main Taxi services in Melbourne are:

- Arrow Taxis 13 22 11
- Silver Top Taxi Services 131 008
- 13 CABS 13 2227

PHONES, INTERNET, MAIL

Mail Services

Australia Post runs the postal system in Australia. Post offices are located throughout Victoria and can be found in shopping centers and major shopping malls.

Post offices supply a selection of envelopes, packaging materials, stamps, writing stationary and greeting cards. Also available are a variety of small gifts and Australian coin releases. You are also able to make bill payments such as telephone, gas, electricity and other items like insurance and parking fines.

Telephone directories, postage charge guides and postcode (zip code) booklets are available on request (they are free).

For further information on the location of postal offices throughout Victoria, visit the Australia Post website. (www.auspost.com.au)

Post Codes

Each Australian suburb and town is identified by a four digit post code. Victorian post codes begin with the number 3. It is important to use postcodes in Australian mailing addresses. Visit the Australian Post website to find out more about post codes.

Receiving and Sending Mail

The postal service operates weekdays between 9:00am and 5:00pm. Mail is delivered to your residential letterbox once a day from Monday to Friday. Alternatively, a post office box can be rented from the post office.

Australian mail is often sent by air due to the distances between capital cities. Mail can be delivered by the next day in any capital city using Express Post and priority paid delivery services. These services guarantee delivery within the quoted time frame.

Currently, a standard letter or card can be mailed within Australia for 65 cents.\$1

Overseas mail can be sent via air or by surface transport. Postage costs are based on weight and the method of transportation.

- Airmail is traditionally the most expensive and takes on average 4-7 days to various overseas locations.
- surface-air lifted (SAF) is an alternative to airmail. It is slightly cheaper and takes around 10-17 days.
- Surface mail is the cheapest form of postage. Sea freight can take up to 3 months.

Telephone and Internet Services

Telstra and Optus Communications are Australia's major telecommunications firms supplying telephone, mobile and internet services. However, there are many other providers who supply these products and services.

Telephone

Local calls can be made at fixed cost (anywhere between 15 cents-25 cents) they are not charged per minute.

There are many companies that offer competitive prices for local, national and international calls, so it pays to shop around.

Long-distance calls inside Australia are usually charged per minute. Calls made at times of the day that are considered off peak and over the weekends are often cheaper. To make a long distance call inside Australia, dial: area code + local number.

International calls are usually charged per minute. Numerous call plans are available from all services providers, so choose one that best suits your needs. To make an international telephone call, dial: 0011 + country code + area code + local number.

Finding a phone number and address

The White pages are a list of residential, government and commercial phone numbers and addresses, categorised alphabetically.

The Yellow pages are a list of business phone numbers and addresses, categorized by the service they provide.

Both directories are sent free of charge to every household in Victoria. Each has their own website for online access to telephone numbers around Australia.

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To find a number using your telephone, here is a list of the main telephone directory assistance numbers:

Local/National directory Assistance	1223 or 12455
International Directory Assistance	1225
Call Connect (operator assistance to find and connect to a number)	12 456
Reverse charge (collect call)	1800 738 3773

Mobile Phone Services

There are a number of mobile phone service providers offering a selection of different phones and packages for different levels of use. Pre-paid mobile phone accounts are often a cheaper option. The majority of international mobile phones will not work in Australia.

You can hire a mobile phone for a short period of time from a number of stores throughout Melbourne Business District and major shopping centers.

Internet

There are a number of companies that provide internet access with plans to suit different types of users. Broadband access has become very popular, while wireless connectivity is also available in some parts of Melbourne.

To install additional telephone lines(s) for internet access, contact Telstra or Optus.

If you live in a rented property you will need to contact your real estate agent to obtain permission from the landlord prior to installation.

Some telecommunication companies offer packages that bundle Internet services with mobile and landline services.

Find out more about internet providers in the Yellow Pages.

SOURCE: Living in Victoria website: www.liveinvictoria.vic.gov (home- lifestyle- communications)

SHOPPING

Trading hours

General hours of trade in Victoria are Monday to Thursday 9 .00am- 5.30pm, Friday 9.00am- 9.00pm, Saturday 9.00am- 5.00pm and Sunday 10.00am- 5.00pm, with some exceptions. Many supermarkets fast food stores and petrol stations are open 24 hours.

Payment options

Credit card

Major credit cards widely accepted are Visa, American Express, Diner's Club and Master card. Many credit cards are linked to loyalty systems where you can be awarded frequent flyer points and other rewards. Credit cards may also be used in Automatic Teller Machines (ATMs) with the use of a Personal identification Number (PIN).

Cheque

There is limited acceptance of cheques in Australian shops, with supermarkets only accepting cheques from approved customers. If a cheque is acceptable you will be asked to provide your

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driver's license for viewing. The driver's license number and your residential address will need to be written on the back of the cheque. Australia does not use cheque guarantees.

EFTPOS

EFTPOS- Electronic Funds Transfer at Point of Sale. This is a popular form of payment in Australia, made by your debit card with your Personal Identification Number (PIN). The EFTPOS system draws funds directly from your savings or cheque accounts and transfers the approved amount to the place where the goods or services were purchased. Most retailers will also allow you to withdraw cash from the cashier using the EFTPOS system.

BPay

BPay – Bill Payments-allow you to pay for bills over the phone through your bank, using your credit card or debit card.

GST

A Goods and services Tax (GST) applies to most goods and services within Australia. The current rate of GST is 10 per cent. Prices shown for goods and services include GST.

SHOPPING AND RESTAURANTS

Shopping Centres (malls)

Large shopping centres have department stores, supermarkets and hundreds of retail outlets, parking and banks all under one roof. These are air-conditioned and have extended trading hours at certain times of the year. Large department stores include Myer and David Jones.

- Chadstone Shopping Centre: Dandenong Road, Chadstone
- Highpoint Shopping Centre: Rosamond Road, Maribyrnong
- Melbourne Central: LaTrobe Street, Melbourne
- Westfield Shopping Centres: Airport West, Cheltenham, Doncaster, Fountain gate

While there are many large shopping centres or 'malls' throughout Victoria, and large department stores in the city, Melbourne in particular also has many districts-streets lined with boutiques, specialty stores, local greengrocers and butchers. The local corner store is known as the 'milk bar'.

Popular shopping and restaurant areas

The most popular shopping district in the inner city or suburbs in Melbourne

Bourke Street, Melbourne

Large department stores such as Myer, David Jones and many other small retailers.

Collins Street, Melbourne

The 'top end' of Collins Street, also known as the 'Paris end', has international designer boutiques.

Little Bourke Street, Melbourne

Known as 'Chinatown' for its Chinese restaurants and a wide variety of other Asian restaurants.

Lonsdale Street, Melbourne

Also known as Melbourne's Greek precinct where you'll find a colourful range of restaurants, shops and theatres.

QV, Corner Swanston and Lonsdale Streets, Melbourne

An urban precinct filled with charming laneways, fashion and food. It has the Central Business District's first full-line supermarket, Safeway.

Southgate, Melbourne

A large variety of food from French, Italian, Japanese, Chinese and Mexican cuisine to baked potatoes, hot dogs, coffee and wine. Southgate has memorable city and river views as well as free entertainment, a variety of shops and a craft market on the weekends.

Crown Casino and Entertainment Complex, Southbank

Home of Melbourne's Casino and numerous riverfront fine dining restaurants and cafes, along with luxury boutiques featuring jewellery, exclusive fashion labels, perfume and music.

Toorak Road, South Yarra

More than 400 shops featuring fashion, lifestyle goods, international brand names, furniture and specialty bookstores. You will also find serviced accommodation, street cafes, restaurants, pubs and nightclubs.

Chapel Street, Prahran

Designer clothes stores, various novelty and specialist shops, cafes, restaurants and nightclubs.

Greville Street, Prahran

Off Chapel Street, Greville Street has cafes and shops with recycled and new clothing as well as accessories-you are sure to find a 'treasure'.

High Street, Armadale

The Antique capital of Melbourne, also home to fashion boutiques, home wares stores and restaurants.

Glenferrie Road, Malvern

Boutiques, restaurants, bakeries, supermarkets and travel stores.

Fitzroy and Acland Street, St. Kilda

Alongside the beach, a variety of alternative shops, hip cafes and bars, restaurants, and the best cakes shops in town.

Brunswick Street, Fitzroy

Bohemian atmosphere with clothes and home wares shopping, cafes, vegetarian restaurants, nightclubs and pubs.

Johnston Street, Fitzroy

A range of Spanish restaurants and site of the Latin Festival held each November.

Bridge Road, Richmond

Known for its furniture and home wares stores, a variety of cafes – and for having the most, best-value fashion factory outlets in Melbourne.

Victoria Street, Richmond

Asian grocery stores and an extensive range of Vietnamese restaurants.

Lygon Street, Carlton

Melbourne's Italian precinct, with numerous pizza and pasta places, Italian cuisine and gelati bars along with fashion boutiques, bookstores and other general retail outlets.

Sydney Road, Brunswick

Multicultural area with a range of favorite Middle Eastern foods.

Nelson Place, Williamstown

Melbourne's historic waterfront village with a wide range of restaurants and cafes. A craft market is held on the third Sunday of each month.

Department of Home Affairs (DHA)

Melbourne Office)

Ground Floor
Casselden Place
2 Lonsdale Street
Melbourne 3000
Phone: 9235 3300

Department of Education and Training

GPO Box 9880
Canberra ACT 2601
Phone: 1300 566 046

Australian Quarantine and Inspection Service (AQIS)

18 Marcus Clarke Street
CANBERRA CITY
ACT 2601
Free call: 1800 020 504 (from within Australia)
Phone: (02) 6272 3933

Australian Taxation Office

Casselden Place
2 Lonsdale Street
Melbourne VIC 3000
Phone: 132 861

Overseas Student Health Cover

AHM

10 Richardson St.
Wollongong 2500
Phone: 134 246

Real Estate

Level 1
678 Victoria St.
Richmond 3121
Phone: 9897 1121

Australia POST

GPO Box 72
Melbourne 3001
Phone: 131 318

VICROADS

Phone: 131 171
459 Lygon Street
Carlton 3053

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Public Transport Victoria

Public transport
(Trains, Trams & Buses)
Phone: 1800 800 007
TTY: (03) 9619 2727
Overseas Customers: (03) 8608 5021

EMERGENCY

In case of **Medical Emergency**, please dial **000 (triple zero)** and ask for **Ambulance**.
Provide condition and location of patient.

In case of **Emergency**, please dial **000 (triple zero)** and ask for **Police**. Provide details of emergency and your location.

RELIGIOUS PLACES IN AND AROUND MELBOURNE

Australia is predominantly a Christian country however all religions are represented in our multicultural society. Australians respect the freedom of people to practice their choice of religion. Churches, mosques, temples and synagogues are located in most major cities. Some universities have their own spiritual groups on campus.

Sikh Gurdwaras

Sri Guru Nanak Satsang Sabha

127, Whitehorse Road
Balckburn 3130
Phone: 9894 1800

Sri Guru Singh Sabha

344, Hume Highway
Craieburn 3164
Phone: 9305 6511

Sri Guru Granth Sahib

198-206, Perry Road
Keysborough 3073
Phone: 9798 1313

Hindu Temples

Hindu Temple

765 Mountain Hwy
Bayswater 3153
Phone: 9738 0564

Shri Shiva Vishnu Temple

57 Boundary Rd

Carrum Downs 3201

Phone: 9782 0878

Sri Vakratunda Vinayaka Temple

1292-1294, The Mountain Highway
The Basin 3154
Phone: 9792 1835

Melbourne Murugan Temple

17-19 Knight Ave.
Sunshine 3020
Phone: 9310 9026

Durga Temple

(Durga Bhajan Mandali)
Neales Road
Rockbank 3335
Phone: 9747 1628

Churches

Church of Scientology

42-44 Russell St
Melbourne 3000
Phone: 9654 8655

St Michael's Uniting Church

120 Collins St.
Melbourne 3000
Phone: 9654 5120

Presbyterian Church of Victoria

156 Collins St.
Melbourne 3000
Phone: 9650 9311

Catholic Church Melbourne

576 Victoria Parade
East Melbourne 3002
Phone: 9417 4949

Mosques

Melbourne West Mosque

66-68 Jeffcott Street, Melbourne
Ph 03 9328 2067

Islamic Centre of Australia

660 Sydney Road, Brunswick
Ph 03 9385 8423

Jewish Synagogues

Beit Aharon Memorial

15 Mayfield St.
St. Kilda
Phone: 9525 8796

Beth Chabad Yotzei

366 Carlisle St.
Balaclava
Phone: 9578 2776

If any student belongs to another faith, please contact student support staff for details.

LEGAL SERVICES

Registry of Births Deaths and Marriages

Ground floor
595 Collins St.
Melbourne
Phone: 1300 369 367

Administrative Appeals Tribunal Office

(Melbourne - Victoria Registry)
Level 12,
460 Lonsdale Street,
Melbourne 3000
Phone: 8600 5900

Legal Aid

Fitzroy Legal Centre

124 Johnston Street,
Fitzroy
Phone: 9419 3744

Victoria Legal Aid

350 Queen St
Melbourne 3000
Phone: 9269 0234

Student Rights

Department of Education and Training

Phone: 1300 566 046 1300 488 064

The **Victorian legal system** is organised into three tiers:

Supreme Court - the superior court in Victoria which hears and determines substantial criminal and civil matters

County Court - which hears both middle tier criminal matters and civil disputes

Magistrates' Court - which handles minor criminal matters and private disputes of up to \$100,000.

WORK CONDITIONS FOR STUDENT VISA HOLDERS

If you are holding a student visa and thinking of looking for part-time work, please note that you must have work permission from the Department of Home Affairs (DHA) to work up to 40 hours per fortnight when your course is in session and unlimited hours when your course is not in session

EMPLOYMENT RIGHTS

There is a range of external agencies where you can ask to assist with employment related issues.

Victorian Work cover Authority

The Victorian Work Cover Authority is the manager of Victoria's workplace safety system, and provides information on Work cover and workplace occupational health & safety issues.

For more information, please visit the website: www.workcover.vic.gov.au or contact Victoria Work Cover Authority:

222 Exhibition Street, Melbourne
Phone: 03 9641 1555
Toll free: 1800 136 089
Fax: 03 9641 1222

For serious workplace emergencies, contact their 24 hour emergency response line on 13 23 60

Victorian Equal Opportunity & Human Rights Commission

Receives complaints from people who feel they have been treated unfairly, have been discriminated against or are experiencing sexual harassment. For more information, please visit: www.humanrightsccommission.vic.gov.au or contact:

Enquiry line: Toll Free: 1300 292 153

Commission Office:
Level 3, 204 Lygon Street, Carlton
Phone: 1300 891 848
Fax: 1300 891 858
Email: infomration@veohrc.gov.au

Fairwork Ombudsman

Provides information on rates of pay and conditions of employment, award information, and employee entitlements regarding annual leave, sick leave, redundancy pay, superannuation and related issues.

For more information, please visit www.fairwork.gov.au or contact

Phone: Infoline adviser: 13 13 94
8am – 5.30pm Monday to Friday (except for public holidays)
Melbourne Branch
Level 6
414 Latrobe Street, Melbourne 3000

JOB WATCH

Investigates exploitation in employment and training, and handles complaints and inquiries from the general public regarding annual leave, notice pay, sick leave, redundancy pay and related issues. For further detail information, please visit: www.jobwatch.org.au or contact

53 Drummond Street, Carlton 3053

Phone: 03 9662 1933

Toll Free: 1800 331 617

Email: jobwatch@jobwatch.org.au

FESTIVALS

- International Comedy Festival
- International Festival of the Arts
- Chinese New Year Parade
- Moomba Festival

INTERNATIONAL SPORTING EVENTS

- Spring Racing Carnival (Melbourne Cup)
- Australian Open (Grand Slam tennis)
- Grand Prix Motor Racing
- World Series and Test cricket
- Bells Beach Surf Classic

ARTS

Australian contemporary arts reflect the world's oldest continuous cultural traditions and also a diverse, multicultural society. Our visual and performing arts communities receive international acclaim for their vibrancy, originality and cutting-edge work in the arts, literature, stage and cinema, dance, classical music and contemporary Australian rock music.

The National Museum of Australia opened as part of Australia's Centenary of Federation celebrations in 2001. It is co-located with the Australian Institute of Aboriginal and Torres Strait Islander Studies in the nation's capital city of Canberra and adds to more than 1000 museums throughout Australia.